

Freedom from Abuse and Neglect Policy

- Purpose of Policy** To ensure that the people Knoxbrooke supports:
- are always free from physical, sexual, verbal and emotional abuse and neglect and
 - always have their legal and human rights upheld
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Definitions

- Policy** Knoxbrooke promotes a service environment that is free from physical, sexual, emotional and verbal abuse, harassment and assault.
- Staff are responsible for implementing all procedures and work practices in a manner that upholds the human and legal rights of each person it supports.
- Knoxbrooke and its staff are responsible for providing a safe environment for all people.
- Any incidences of physical, sexual, emotional and verbal abuse, harassment and assault will not be acceptable and will be dealt with appropriately.

Freedom from Abuse and Neglect Procedure

Procedure

1. All staff have a duty to report any potential situations of abuse and neglect identified.
2. The people that Knoxbrooke supports will receive ongoing information about protective behaviours in order to minimise the possible risk of abuse, assault or neglect.
3. If a person Knoxbrooke supports demonstrates behaviours of concern that may include assaulting others, Knoxbrooke will have documented behaviour support plan strategies developed, implemented and monitored to ensure the risk is minimised.
4. Knoxbrooke staff must ensure that they always provide a safe environment for the people it supports.
5. If a staff member believes an incident of abuse and or neglect has occurred he/she must report it immediately to the General Manager.
6. The General Manager will investigate the allegation quickly and thoroughly and take any necessary action.
7. The General Manager will report the allegation to the Chief Executive Officer who will take any necessary further action. This may include reporting the incident to an external authority such as the police if appropriate and completing a DHHS incident report.