



## Quality Policy

Knoxbrooke Incorporated is committed to continuous quality improvement in the provision of support, education and employment options for adults living with a disability and its quality management system ensures that those accessing Knoxbrooke's services have the opportunity to realise their maximum potential.

Knoxbrooke delivers its employment and training services through the operation of commercial activities, including Yarra View Bushland Nurseries and Outsource by Knoxbrooke.

Knoxbrooke is committed to ensuring staff are trained in the delivery of quality products and services and the continuous quality improvement in systems, processes and services to meet standards of excellence, including meeting the needs of its stakeholders.

Knoxbrooke is committed to a thorough and regular review of the quality management system. This will include reviewing quality objectives and measures. The policy and practices of Knoxbrooke Incorporated are within a quality management system that complies with the requirements of AS/NZS ISO 9001:2015 and the Quality and Safeguards Guidelines within the National Disability Insurance Scheme.

**Last updated: 21 June 2023**

**Next review: 21 June 2025**