



Quality Policy

Knoxbrooke is committed to continuous quality improvement in the provision of support, education and employment options for adults living with a disability. Its quality management system ensures that those accessing Knoxbrooke's services realise their maximum potential.

Knoxbrooke delivers its employment and training services through the operation of commercial and social enterprise activities.

Knoxbrooke is committed to communicating this Quality Policy throughout the organisation and ensuring staff are trained in the delivery of quality products and services and the continuous quality improvement in systems, processes and services to meet standards of excellence.

Knoxbrooke is committed to continuous improvement through regular reviews of the quality management system. This will include reviewing the needs of our stakeholders, quality objectives and measures. The policy and practices of Knoxbrooke are consistent with the requirements of AS/NZS ISO 9001:2015 and the NDIS Practice Standards and Quality Indicators within the National Disability Insurance Scheme.

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